

JGI S.A.F.E. Upgrade Services

JGI, business application experts who drive business value by helping enterprises implement, upgrade, integrate and optimize their Human Capital Management (HCM) and Financial systems and processes, has developed a strategic upgrade process to help mid-market customers maximize the return on their HCM and Financial application investment.

JGI's **Strategic, Accelerated, Flexible and Efficient (S.A.F.E.) Upgrade Service** provides a cost-effective and rapid alternative for upgrading your HCM or Financial environment quickly, safely, and cost-effectively, including proficiencies in ADP, PeopleSoft, Lawson and Business Objects.

S.A.F.E is a comprehensive methodology that allows customers to complete an upgrade and incorporate new software features without disrupting business processes. A S.A.F.E upgrade can be conducted onsite or at JGI's Upgrade Lab.

The S.A.F.E. solution is thorough. It connects all steps in the upgrade process:

- ❖ Project Management
- ❖ Project Plan and Scope
- ❖ Release Evaluation
- ❖ Utilization of Remote Lab Environment
- ❖ Installation of the Software
- ❖ Conversion of Data with Multiple Passes and Validation
- ❖ Customization Retention Analysis and Best Practices
- ❖ Change Management
- ❖ Testing
- ❖ Training for Technical and Functional End-Users



Strategic

JGI's goal is to speed up the upgrade process and reduce costs. We structure our projects so that the customization analysis phase runs concurrently with the initial upgrade pass in our Upgrade Lab. This approach also helps eliminate unnecessary and redundant customization.

Accelerated

JGI offers an Upgrade Lab for customers to complete an upgrade at an accelerated rate. Our lab methodology guarantees a repeatable and precise set of upgrade tasks that minimizes errors and maximizes time efficiency.

Using our Lab does not limit customers to a "cookie cutter" solution. JGI's S.A.F.E Upgrade Services allow time for the analysis and redevelopment of customizations in the customer's upgrade database.

Flexible

Upgrade customers can minimize disruption to production support staff and end users by using the JGI Upgrade Lab. By the time we get on site, all issues have been resolved and the upgraded database is ready for loading and end-user testing. The transition is seamless.

Our upgrade team can also assist with creating and executing test scripts during the end-user testing phase.

Efficient

Our proven upgrade methodology is scalable. We have successfully upgraded both mid-market and large Financials and HCM customers with customizations ranging from 100 to 2000.

All organizations, regardless of size, can minimize the overall project timeline and reduce the cost of an upgrade with JGI's S.A.F.E. Upgrade Services.

Who is JGI?

Founded in 1982, JGI drives business value by helping companies nationwide implement, improve, and integrate systems and processes, delivering superior technical solutions and improved business performance.

JGI's management team and consultants have expert capabilities on various enterprise applications and bring to our clients an insider's knowledge of the software.

At JGI our mission is to deliver high impact business solutions to our clients - on time and on budget.